

Dear Jo

Thank you so much for all the work you have put in with A [REDACTED] over the last 18 months. She has truly blossomed during her time at Ducklings and is now far more confident within herself and with other children. From our perspective she certainly seems ready for school and I have no doubt that we would have been in a very different situation if Ducklings had not reopened. Thank you for all the effort you put in to ensuring that you were able to reopen in as safe a way as possible.

Please also pass on our thanks to the rest of the staff at Ducklings. We've always felt welcome every day that A [REDACTED] has attended. One day in particular has stuck in my mind which was her first day wearing glasses. Every member of staff had a positive comment for her and I believe this really helped prevent any issues with her not wanting to wear them.

Hopefully everything will return to normal soon. Enjoy your well-earned time off over the summer.

Kind regards